

INVESTOR GRIEVANCES STATISTICS

August, 2009

A) Complaints Against Companies listed on BSE:

TYPE OF COMPLAINTS	COMPLAINTS RECEIVED			COMPLAINTS RESOLVED		
	Against Active Companies	Against Suspended Companies	Total	Against Active Companies	Against Suspended Companies	Total
I	12	0	12	6	0	6
II	35	0	35	49	1	50
III	42	9	51	28	7	35
IV	223	37	260	197	11	208
V	9	1	10	7	1	8
TOTAL	321	47	368	287	20	307

The complaints are during the month, BSE Ltd. received 368 complaints against 297 listed companies. In the same period 307 complaints were resolved against 226 listed companies. These resolved complaints include complaints brought forward from the previous periods.

- Type I : Non-receipt of refund orders/allotment letters/stock invest.
- Type II : Non-receipt of dividend/interest
- Type III : Non-receipt of share/debenture certificates after transfer/endorsement/conversion and bonus shares.
- Type IV : Non-receipt of Annual Reports, right forms/interest on delayed receipt of refund order/dividend, etc.
- Type V : Non-receipt of credit with Depository Participants.

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**COMPANIES WITH HIGHEST NUMBER OF COMPLAINTS
PENDING AS ON 31TH August, 2009.**

Sr. No.	Company Name	Category	Number of complaints pending at the end the month
1	Vatsa Corporations Ltd.	Z	1054
2	Pentafour Products Ltd	Z	271
3	Mukerian Papers Ltd.	Z	171
4	Usha (India) Ltd.	Z	152
5	Panchmahal Cement Ltd.,	Z	151
6	Enkay Texfoods Industries Ltd.,	Z	151
7	Montari Industries Ltd.,	Z	131
8	Mesco Pharmaceuticals Ltd.	Z	123
9	Eastern Minning & Allied Ltd.	Z	101
10	Toheal Pharmachem Ltd.	Z	99

Trading in the securities of the aforesaid companies has been suspended.

B) Arbitrations between Trading Members and Non-Trading Members.

I	No. of Arbitrations pending at the beginning of the month	120
II	No. of Arbitrations received during the month	68
III	No. of Arbitrations decided during the month	56
IV	No. of Arbitrations pending at the end of the month	132
V	Agewise classification of Arbitrations stated in IV above:	
	i) < 3 months	110
	ii) 3 months to 6 months	17
	iii) > 6 months	5