

MONARCH HEALTH SERVICES LIMITED

Industry: Healthcare facilities

Monarch Health Services Limited		
Sector	•Healthcare Facilities	
Date of Incorporation	•October 01, 2011	
Registered Office	•28/3, Next to Jarimari Temple, Bandra Talao, S.V. Road, Bandra (W), Mumbai	
Managing Director	•Nishita Sheth	
Company Secretary	•Priyanka Manghwani	
Auditor	•M/s S D Motta & Associates	
Website	•www.looksclinic.com	

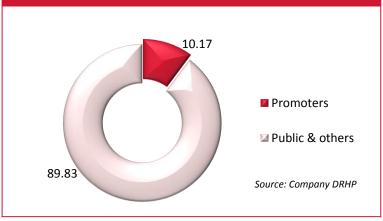
Background & History

The company was incorporated initially as Monarch Health Services Private Limited on 01st October 2011 with the Registrar of Companies, Mumbai and its registered office located at 901/902, Atlanta Centre, Opp: Udyog Bhavan, Sonawala Lane, Goregaon (East), Mumbai. On 09th December 2011, the company was converted into public limited with name changed to Monarch Health Services Limited. A fresh certificate of incorporation was obtained from the Registrar of Companies, Mumbai and Certificate for Commencement of Business was issued by the Registrar of Companies, Mumbai on 09th December 2011 and shifted its registered office to 28/3, Ground Floor, Next to Jari Mari Mandir, SV Road, Bandra (W), Mumbai 400050, India, with effect from 26.12.2011.

Business Summary (Key Business Highlights)

- The company has set up a clinic in the name of Looks Cosmetic Clinic. It is a prototype clinic catering to both surgical and non surgical cosmetic and aesthetic treatments for head to toe transformations.
- The company has opened two clinics at Andheri and Bandra in Mumbai with limited equipment which became operational from 17th January 2012.
- The company proposes to open up branches in Delhi, Goa and Haridwar with an investment of Rs. 300 lakh already raised from promoters during the current fiscal 2012-13 for providing cosmetic surgery and skin care sector.
- The company proposes to open twenty three clinics out of the funds of Rs. 720 lakh to be raised through the public issue and promoters' contribution of Rs. 480 lakh aggregating to Rs. 1200 lakh. However, the same has not been decided as the places and cities of setting up these clinics are not yet finalised.
- Customer-centric skin care and cosmetic surgery clinics which provide services such as skin treatment, hair transplant, cosmetic and obesity surgery and laser treatments.

Share Holding Pattern as on March 2012 (in %)



Issue Details	
No. of Shares Outstanding prior to issue	3,000,000
Promoter contribution brought in before issue	1,200,000
No. of Shares offered	
a. Reserved for Market Makers	300,000
b. Net issue to the Public	1,500,000
Total	1,800,000
Equity Shares outstanding after the issue	6,000,000
Minimum Application Size (No. of Shares)	
a. For QIB and NII	3,000
b. For Retail Individuals	2,500
Face Value (in Rs.)	10
Issue Price (in Rs.)	40
Issue Size (in Rs.)	72,000,000





Relevant Parties		What drives the company for getting listed?
Lead Manager	Networth Stock Broking Limited	The Company intends to enhance its scale of operations by opening up new clinics across India and strengthen its
Merchant Banker	Networth Stock Broking Limited	capital base with the help of Rs. 720 lakh raised from t issue and promoter's contribution of Rs. 480 lakh. This iss proceed will aid the company in meeting the working capi requirements as well.
Underwriter	Networth Stock Broking Limited	requirements as well.
Market Maker	Networth Stock Broking Limited	
Registrar	Sharepro Services (I) Private Limited	

Underwriting Commitment

Underwriter	Networth Stock Broking Limited
No. of Shares Underwritten	15,00,000
Amount Underwritten (Rs. In Lakh)	600.00
% Underwritten	100.00%

Company's Expectations from Listing

- Enhancing the status and financial standing of the company.
- Increasing customer awareness and client interest in the company and its products.
- Enhancing brand visibility which will enable future growth opportunities
- Gaining access to additional fund raising in future by means of new issues of shares.
- Improvement in goodwill





Rs. (lakh)	3QFY12	FY12
Revenue	0.19	15.0
Growth (%)	-	-
EBITDA	(12.49)	(39.17)
EBITDA Margin (%)	-	-
Net Profit	(12.49)	(43.85)
NP Margin (%)	-	-
EPS (diluted)	(23.98)	(4.97)
ROCE (%)	(15.34)	(14.32)
RONW (%)	-	(28.64)
P/BV	0.17	8.47

Note: 3QFY12 and FY12 figures are not comparable

Finan	cial	Sna	psl	ho	t

- The company achieved sales of Rs. 0.19 lakh during the first three month since its inception (Oct-Dec 2011)
- With two branches at Mumbai being fully operational, the company posted sales of Rs. 15.00 lakh during the financial year 2011-12
- EBITDA margins stood in negative territory due to initial costs including rent and advertisement and fixed cost.
- The same had cascading effect on the net margins as well

Industry Analysis

The healthcare sector has recorded a positive growth despite the recessionary trend witnessed across the globe. The sector is expected to drive the economic growth with increase in revenues. The Indian healthcare industry is expected to reach \$79 billion in 2012 and \$280 billion by 2020 on the back of increasing demand for specialized and quality healthcare facilities. This growth is likely to be driven by factors like rising life expectancy, increasing income levels of Indian households, penetration of health insurance and rising incidents of life style-related diseases in the country, which had led to increased spending on healthcare delivery.

Indian cosmetics industry has witnessed strong growth during the past few years and has emerged as one of the industries holding immense future growth potential in the healthcare sector. The demand for cosmetic surgery procedures in India is likely to be triggered by rising income and increasing consumer awareness. With easy availability and affordability of cosmetic procedures, more Indian women and men are choosing cosmetic surgery and non-surgical cosmetic procedures. In recent years, India has ranked among the top five countries worldwide for cosmetic procedures. According to a survey conducted by the International Society of Aesthetic Plastic Surgery (ISAPS), India ranked fourth with 8,94,700 surgical and non-surgical cosmetic procedures in 2010, accounting for 5.2% of all procedures done worldwide.

Indian Medical Tourism: India is emerging as the most favourite destination for medical tourism owing to lower cost and sophisticated treatment facilities. Also, the Ministry of Health & Family Welfare, along with the Ministry of Tourism of the Government of India has set up a task force to evaluate the opportunities in the healthcare industry and formulate solutions for the sector. The upsurge in medical tourism is encouraging hospitals and hoteliers to strike alliances with each other. The market size of medical tourism in India is growing at over 25% annually at over \$2.5 billion in 2012, as per industry estimates. Moreover, this segment's growing business potential has prompted several hospitals to invest in acquiring latest technology equipments, qualified support staff in the medical centers and cost-saving treatment facilities compared to other developed countries (60-80% less cost of treatment compared to that of the U.S. and the U.K.).





Key Drivers of the Industry India, a favourite destination for medical tourism **Population Technological** growth advances in backed by surgical and favourable non -surgical procedures demographics Key **Drivers of** the **Industry** Rise in Prevalence of consumer skin diseases awarness Rising disposable income with changing lifestyles

Michael Porter's "Five Forces" Analysis

Threat of New Entrants • India, a favorite destination for medical tourism is likely to witness rise in number

of healthcare centers thereby increasing

Bargaining Power of Supplier

 As the Company turned operational year back, MHSL possess minimum bargaining capacity in the market; however, with the promoters' rich expertise in the field, the scope bargaining may turn positive over a period of time.

the competition for MHSL High **Rivalry among Existing Competitors** MHSL being a new start-up faces stiff competition from established private players (like Kaya Skin Care & VLCC) in the domestic healthcare industry

Threats of Substitutes

High

 Customers can approach small clinics or beauty parlors which are economical to middle class segment than the clinics with advanced technologies

Bargaining Power of Customers

 As the industry is highly fragmented, the customers have wide options in selection healthcare centers of their choice.

High



Medium



Business Analysis

- Limited History of Operations The Company started its business on December 9, 2011 with a set of experienced clinical and management team and started operations of its two clinics in Mumbai with limited equipment. Since the company is a new, it is challenging to earn recognition among the customers and to establish track record and brand name in the market.
- Corporate Governance The Company emphasizes on the corporate governance for establishing and maintaining integrity, transparency, accountability and fairness. It has complied with the corporate governance code in accordance with SME Equity Listing Agreement. Apart from appointing four independent directors in the board, separate committees have been formed like, an audit committee, a remuneration committee and a shareholders' grievance committee. It implements the principles of corporate governance in all its dealings and activities which help maintain a cooperative, competent, positive, harmonious and productive work atmosphere and business organization. This also protects long-term interests of the stakeholders.
- Expansion Plan The Company intends to expand its operations across tier -I, tier-II and tier-III cities to increase its market share in the healthcare industry. It proposes to render skincare, hair, dental, cosmetic treatments and other surgeries under one roof. The company is planning to open 23 branches in 2012-13 out of funds of Rs. 720 lakh, to be raised through this public issue and promoters' contribution of Rs. 480 lakh. The company has also planned to expand the number of branches to 100 in a period of 3 years, commencing from 2013-14 which will be spread over Tier-I, Tier-II and Tier-III cities.
- Estimated capital cost of setting up each clinic in various cities during 2012-13 from the issue proceeds

Particulars	Tier -I	Tier-II	Tier-III
No of clinics proposed to be open from the issue proceeds	7	8	8
Expected cost per clinic	Rs. 53 lakh	Rs. 49 Lakh	Rs. 45 lakh
Total cost	Rs. 371 lakh	Rs. 392 lakh	Rs. 360 lakh

Country-wide Coverage - Most of the cosmetic surgery and skin care clinics are concentrated in cosmopolitan cities like Mumbai, New Delhi etc and hardly have any presence in tier-II and tier-III cities. MHSL plans to open 20 branches in tier-I cities and 40 branches each in tier-II and tier-III cities.

Year	2011-12	2012-13	2013-14	2014-15	2015-16	Total
Tier -I	3	7	10	-	-	20
Tier -II	1	8	6	13	12	40
Tier -III	-	9	6	12	13	40
Total	4	24	22	25	25	100

HR Practices - The Company has five permanent employees and the number is expected to rise by 700 following rollout of 100 clinics. Of the total manpower, 2 employees were recruited for managerial position each one at western and northern zone and 3 assistants for the western zone. The present board strength comprises of seven directors, out of which one is Managing Director, one Jt. Managing Director and all others are Non-Executive Directors. The Chairman of the company is a Non-Executive Director and two out of five Non-Executive Directors are Independent Directors.





- **Products** The company plans to come out with customer-centric skincare and cosmetic surgery clinics, providing the following services:
 - Skin Treatments Under skin treatment, MHSL is likely to provide skin polishing like crystal & diamond, glycolic / lactic / salicylic peels, laser hair removal, skin whitening peels, removing stretch marks & under eye dark circles, scar reduction, radiocautery for skin tags / wart removal, non-surgical face lift, breast lift & botox, fillers & skin reiuvenation.
 - Hair Transplant Follicular Unit Transplantation (FUT) is a hair restoration procedure where hair is transplanted exclusively in its naturally occurring groups of 1-4 hairs. These groups, or follicular units, are obtained through the microscopic dissection of tissue taken from a single donor strip or extracted directly from the donor area (Follicular Unit Extraction). Another advantage of follicular unit hair transplantation is the ability to place these tiny grafts into very small recipient sites.
 - Cosmetic Surgery Procedures include liposuction, facial scars, nose job, dermabrasion, eyelid surgery, fat injections, facelifts and plastic surgery after massive weight loss.
 - Obesity Surgery This includes liposuction and tummy tuck surgical procedures. Liposuction is a popular surgical procedure for removing fat from particular areas of body. There are 3 main categories of people who seek liposuction - Category-I: People with nearly normal weight; Category-II: Moderately overweight; Category-III: Grossly obese. Tummy tuck is the converse of liposuction as it deals with the skin opposed to the fat.
 - Laser Treatments This treatment includes medical laser and advanced beauty equipment such as automatic plug-in lines, wave crest solder, LVR tester, and dust-free static electric house, which are likely to be imported from Japan, Korea, China and Hong Kong.
- Business Strategy MHSL is expected to use state-of-the-art technology for establishing a niche in the health care industry. The strategy followed by the company are:
 - Use of derma aesthetics technology Some of the beauty equipments that the company proposes to buy are ultrasonic caviation machine, fractional CO2 laser, endormology machine, pressotherapy machine, IPL painless SHR, skin analyser, electronic facial table, low intensity diode laser, diamond dermabrasion, dermaroller, fully loaded dental units and mesogun.
 - **Dental care & treatment** The company propose to provide the following services at the clinics:
 - 1) Cosmetic & restorative dentistry
 - 2) Crown & bridge for fixed replacement of broken and missing teeth
 - 3) Root canal treatment
 - 4) Dental implants
 - 5) Tooth whitening procedures
 - 6) Dental surgical procedures
 - 7) Orthodontics





SWOT Analysis

Favorable

Unfavorable

Strengths

Weakness



- Strong clinical team led by experienced cosmetologists, dermatologist and surgeon
- Braches at cosmopolitan localities in Mumbai (Bandra and Andheri), Goa and Delhi
- Aims to establish itself as a pan India player covering various tier cities

- Still in the nascent stage
- Small scale of operations at present
- Yet to gain recognition from customers
- High dependency on management team of doctors
- Ability to implement its strategy and expansion plans

Opportunities

- India, being a favorite destination for medical tourism
- Rising income and consumer awareness

Threats

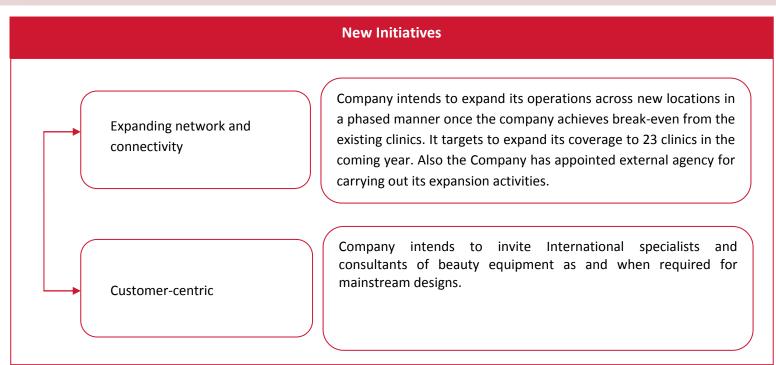
- Slowdown in economy and business growth
- Changes in laws and regulations related to health care industry
- Technological improvements that may push the cost of providing healthcare

Key Risks

- Highly dependent on the management team (mostly comprising of doctors)
- Ability to retain and attract skilled personnel
- Adverse changes in Indian economy or the financial condition of the company
- Capability to market the products and earn reputation amongst the customers
- Require continuous up gradation of equipments used in the cosmetic surgery and skin care treatments
- Stiff competition in the industry due to its fragmented nature
- Change in laws and regulations governing Healthcare Industry







Growth Drivers

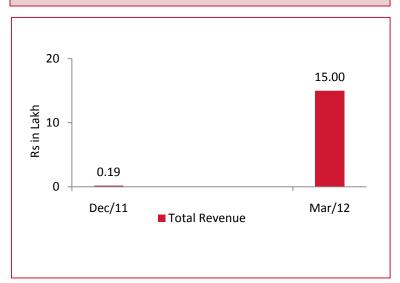
- Advantages of being an organized player in a highly competitive market: The cosmetic and skin treatment industry is highly fragmented with most of the clinics having hired experts / surgeons on consultancy. The management boasts of having promoted by the experienced cosmetologist, dermatologist and surgeons. Also, the management claims that the company has the first mover advantage as an organised player in the cosmetic / skin care industry and possess niche skills with promoters having introduced various cosmetic and skin treatment techniques over the years.
- Establishing as a national player with presence in numerous cities: The Company has opened its branches at cosmopolitan places in Mumbai (Bandra and Andheri), Goa, and Delhi targeting rich & looks conscious population who mostly prefer to go for such surgeries and treatments. MHSL plans to have 20 clinics in Tier I cities and 40 clinics in Tier II cities and also 40 clinics in Tier III cities in the coming years with hope of attracting patients from far off places and remote locations.
- Medical tourism business: India's private hospitals have gained international recognition for their state-of-the-art facilities and diagnostic centres and also have updated their technology and procedures which are on par with hospitals in developed nations. India provides package deals to foreign patients including flights, transfers, hotels, treatment and postoperative vacation for their medical visits to India. This acts as an advantage for the booming cosmetic and skin care treatment clinics which will enhance the business growth of MHSL in the near future.





Financial Analysis

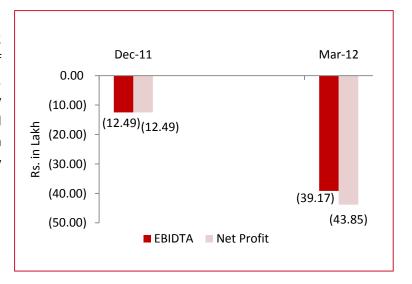
Sharp growth in revenue



The Company achieved negligible sales of Rs. 0.19 lakh during the first three months since its inception (Oct -Dec 2011). MHSL commenced operations at two of its branches at Bandra and Andheri with limited equipment with effect from 17th January 2012 and posted revenue of Rs. 15.00 lakh during the financial year end 2011-12. Majority of the revenue was derived from sale of services while the remaining from sale of medicines.

Negative Bottom-line

The company's botom-line stands affected for the FY12 on the back of significant loss incurred on account of initial cost such as rent, advertisement and staff salary, which needs to be spent on even if the clinic is not fully operational. Coupled with this, the company incured huge costs on advertising and marketing activites in order to create awareness about the cosmetic surgery business. This resulted in huge losses for MHSL.





Peer Comparison					
Peers	Total Revenue (in Rs. Cr)	RONW (%)	P/E Ratio [#]	EPS (in Rs.)	Book Value Per Share
Dolphin Medical Services Ltd	3.76	-5.72	-	-	10.74
Regency Hospital Ltd	57.1	9.83	17.79	2.81	29.99
KMC Speciality Hospitals (India) Ltd	19.7	5.16	58	0.05	0.76
Lotus Eyecare Hospital Ltd	26.23	-4.32	-	-	24.48
Noida Medicare Centre Itd	58.49	9.61	8.53	2.31	24.1
Chennai Meenakshi Multispeciality Hospital Ltd	14.89	5.91	84.78	0.09	-7.54
Secundrabad Healthcare Ltd	23.23	0.36	372.5	0.06	18.74
Monarch Health Services Ltd	0.15	-28.64	-	-	9.8

#P/E based on closing price of December 06, 2012; *P/E based on Basic EPS as at March 31, 2012

Source: Capitaline Database





Management Outlook

Healthcare business, especially cosmetic surgery is growing at a rapid pace in India. The company is into rendering of professional services of cosmetic and other surgeries along with skin & hair care services. These services run into number of sittings and the revenue will be recognized sitting-wise on completion of client visit cycle. However till March 2012, the company was operative with only 2 clinics at Andheri and Bandra in Mumbai and during FY13 it further expanded with 2 more branches at Delhi and Goa. Apart from this, the company plans to open up three more branches each at South Mumbai, Dadar and Goa in the near future. However, the management claims that they have decided to first break-even its operations at its existing branches and then go for massive expansion as it involves huge investment for setting up the clinics. Also, due to high rental and other operating cost, the Company has outsourced to carry out its branch expansion network and marketing activities, but keeping in mind about the current losses, its expansion plans are kept in abeyance.

Going forward, the management expects to increase its revenue with four clinics being operational as on date and is hopeful of establishing itself as a brand in the industry. The management is also planning to go internationally in the future.





Financial Summary

SUMMARY STATEMENT OF ASSETS AND LIABILITIES (Rs. in Lakh)			
Particulars	31-Mar-12	3QFY12	
I. Equity and Liabilities			
(1) Shareholder's Funds	306.15	81.44	
(a) Share Capital	312.50	6.43	
(b) Reserves and Surplus	(6.35)	(12.49)	
c) Share Capital Advance		87.5	
(2) Miscellaneous Expenditure	-	(6.29)	
(2) Current Liabilities	77.92	126.23	
(a) Trade Payables	1.79		
(b) Unsecured Loans	15.00	118.62	
(c) Short-Term Provisions	61.14	7.61	
Total (1+2)	384.08	201.38	
II. Assets			
(1) Non-Current Assets	265.91	75.80	
(a) Fixed Assets	211.75	64.23	
(b) Capital Work in Progress		11.57	
(b) Deferred Tax Assets (Net)	1.16		
(c) Long Term Loans and Advances	53.00		
(2) Investments			
(3) Current Assets	118.16	125.58	
(a) Inventories	11.35	0.35	
(b)Short-Term Loans & Advances	46.08	63.99	
(c) Cash and Cash Equivalents	57.90	61.24	
(d) Other Current Assets	2.84		
Total (1+2)	384.08	201.38	





Particulars	31-Mar-12	3QFY12
		-
I. Revenue Income	15.00	0.19
II. Other Income		
III. Total Revenue (I +II)	15.00	0.19
IV. Expenses:		
V. Purchase of Stock-in-Trade	(15.00)	(0.35)
VI. Changes in Inventories	11.35	0.35
VII. Employee Benefit Expense	(9.40)	(1.47)
VIII. Other Expenses	(41.12)	(11.21)
IX. Total Expenses	(54.16)	(12.68)
X. Profit Before depreciation Interest & tax	(39.17)	(12.49)
XI. Depreciation and Amortization Expense	(5.84)	0.00
XII. Profit Before Interest & tax	(45.01)	(12.49)
XI. Interest (Financial) Costs		
XII. Profit before tax & Extraordinary items (VII - VIII)	(45.01)	(12.49)
XIII. Tax Expense:		
(1) Less: Current Tax		
(2) Less: Deferred Tax	1.16	
(2) Less: Fringe Benefit Tax		
XIII. Profit/(Loss) for the period (XI + XIV)	(43.85)	(12.49)





Cash Flow Statement (Rs. In Lakh)	
Particulars	31-Mar-12	3QFY12
A) Cash Flow From Operating Activities		
Net Profit Before Tax	(45.01)	(12.48)
Adjustment for :		
Depreciation	0.55	
Preliminary Expenses written off		6.29
Prior Period Expenses		
(Profit)/ Loss on Sale of Investments		
Operating Profit before Working Capital Changes	44.46	18.77
Adjustment for :-		
Sundry Debtors		
Stock	(11.35)	(0.35)
Other Receivables	(2.84)	
Loans & Advances	(99.08)	(63.98)
Creditors and Other Liabilities	77.92	7.62
Cash Generated from Operations	35.34	56.71
Direct Taxes Paid		
Net cash from /(used in) Operating Activities (A)	(79.80)	(75.48)
B) Cash Flow from Investing Activities		
Purchase of Fixed Assets	(212.30)	(64.23)
Capital WIP		(11.57)
Purchase of Investments		
Sale of Investments		
Net cash from/(used in) Investing activities (B)	(212.30)	(75.80)
C) Cash Flow from Financing Activities		
Proceeds From Issue of Share Capital + Premium	350.00	93.93
Increase/ Decrease in un-secured loans		118.62
Share application Money Received/Refunded		
Miscellaneous Expenses		
Net cash from/(used in) financing activities (C)	350.00	212.55
Net (Decrease)/Increase in Cash and Cash Equivalents (A+B+C)	57.90	61.27
Cash and cash equivalents at beginnings of year (D)		
Cash and cash equivalents at end of year (E)	57.90	61.27
Net (Decrease)/Increase in cash and cash equivalent (D-E)	57.90	61.27





Statement of Accounting Ratios					
Particulars	31-Mar-12	3QFY12			
Total Income	15.00	0.19			
EBIDTA	(39.17)	(12.49)			
EBIT	(45.01)	(12.49)			
PBT	(45.01)	(12.49)			
Net Profit	(43.85)	(12.49)			
EBIDTA Margin (%)	-	-			
EBIT Margin (%)	-	-			
Net Profit Margin (%)	-	-			
Face Value per Equity share	10/-	10/-			
Basic earnings /(loss) per share (Basic EPS)	(4.97)	(19.42)			
Diluted earnings /(loss) per share (Dil. EPS)	(4.97)	(23.98)			
Price to Earnings Ratio (P/E)	-	-			
Book Value per Share (Rs.)	9.80	126.66			
Price to Book Value (P/BV)	8.47	0.17			
Total Assets	265.91	75.80			
ROCE (Net profit to average net worth (%)	(14.32)	(15.34)			
Average Net Worth	153.08	-			
ROANW (Net profit to average net worth (%)	(28.64)	-			





Contact Details

Analyst	Email ID	Contact No.			
Head of Research					
Tarun Chaturvedi	tarun.chaturvedi@icrainfoserve.com	+ 91 33 4017 0170			
Manager					
Lahar Bhasin	lahar.bhasin@icrainfoserve.com	+ 91 22 6781 6100			
	Contan Analysts O Tanya Lands				
	Senior Analysts & Team Leads				
Abhijit Shirke	abhijit.shirke@icraonline.com	+ 91 22 6781 6159			
Amol Wakekar	amol.wakekar@icraonline.com	+ 91 22 6781 6163			
Niraj Agarwal	niraj.agarwal@icrainfoserve.com	+ 91 33 4017 0145			
Sumit Somani	sumit.somani@icrainfoserve.com	+ 91 33 4017 0144			
	Analysts				
Mohit Almal	mohit.almal@icrainfoserve.com	+ 91 33 4017 0427			
Mogana Priya	mogana.priya@icraonline.com	+91 44 3006 1711			
Moumita Pal	moumita.pal@icrainfoserve.com	+ 91 33 4017 0104			
Priyanka Banerjee	priyanka.banerjee@icrainfoserve.com	+ 91 33 4017 0180			
Rachna Gurnani	rachna.gurnani@icraonline.com	+ 91 22 6781 6106			
Rahul Jain	rahul.jain@icraonline.com	+ 91 22 6781 6125			
Sonali Rani Rustagi	sonalirani.rustagi@icrainfoserve.com	+ 91 33 4017 0427			
Soumitra Banerjee	soumitra.banerjee@icrainfoserve.com	+ 91 33 4017 0103			
Sweta Sinha	sweta.sinha@icraonline.com	+ 91 22 6781 6125			
Tanusree Mukherjee	tanusree.mukherjee@icrainfoserve.com	+ 91 33 4017 0103			

Disclaimer

All information contained in this document has been obtained by ICRA Online Limited from sources believed by it to be accurate and reliable. The report has been prepared after management discussion. Although reasonable care has been taken to ensure that the information herein is true, such information is provided 'as is' without any warranty of any kind, and ICRA Online Limited in particular, makes no representation or warranty, express or implied, as to the accuracy, timeliness or completeness of any such information. All information contained herein must be construed solely as statements of opinion, and ICRA Online Limited shall not be liable for any losses incurred by users from any use of this document or its contents in any manner. Opinions expressed in this document are not the opinions of our holding company and of the subsidiary companies and should not be construed as any indication of credit rating or grading of ICRA for any instruments that have been issued or are to be issued by any entity.

Published on behalf of BSE Investors' Protection Fund

BSE Investor's Protection Fund

1st Floor, P J Towers, Dalal Street, Mumbai. Tel: 2272 3817

www.bsesme.com







Head Sales				
Name	Email Id	Contact No.		
Debabrata Majumdar	debabrata.majumdar@icraonline.com	+91 98197 85027		

		Sales Team Details	
Region	Name	Email Id	Contact No.
West	Atul Sharma	atul.sharma@icraonline.com	+91 96191 12544
East	Prantik Dasgupta	prantik.dasgupta@icrainfoserve.com	+91 98361 09030
North	Pramod Kumar	pramod.kumar@icraonline.com	+91 99993 95783
South	Jayakannan Singamuthu	jayakannan.singamuthu@icraonline.com	+91 95000 40495

Our Offices

Mumbai

Atul Sharma

107, Raheja Arcade, 1st Floor Plot No. 61, Sector XI, CBD Belapur

Navi Mumbai- 400614, India

Tel: +91-22-6781 6100

Fax: +91-22-2756 3057

Kolkata

Prantik Dasgupta

2nd, 3rd, 5th & 6th Floor, Convergence Contact Centre Plot D2/2, Block EP & GP

Sector V, Salt Lake City

Kolkata—700091, India

Fax: +91-33-4017 0101

Tel: +91-33-4017 0100, 4017 0315

New Delhi

Pramod Kumar

1105, Kailash Building, 11th Floor26, Kasturba Gandhi Marg

New Delhi- 110001, India

Tel: +91-11-2335 7940-50

Fax: +91-11-2335 7014

Chennai

Jayakannan Singamuthu

5th Floor, JVL Plaza 626 Anna Salai, Teynampet Chennai—600018, India

Tel: +91-44-2432 1856

Fax: +91-44-2434 3663